

What makes good technical communication ?

Université Paris Cité International Conference on Technical Communication - Interactive session

Answer	Number of likes
Craig	11
user-oriented content	10
fill customer's need	9
Clarity, consistency, good writing style	8
good collaborative work among the teams in the company	6
CTM master degree :)	6
you don't have to ask questions	5
accessibility :)	4
minimalism	4
go straight to the point	4
User friendly content, easily understandable	4
Clarity, minimalism and sobriety	3
helpful document structure, customer-oriented, accuracy, findability	3
User-centered design	2
conciseness	2
It helps the reader do what they want to get done	2
Clarity, minimalism, good analysis	2
Adapted to the user and easy to do for the writers	2
you don't have to look at it more than once	2
The accuracy, clear, concise, coherent, and appropriate methods and the way it's open for everyone	2
findability	2
Empathy with your audience	2
Readability, consistency, clarity, formatting, structure, user-friendly.	2
DQTI says: easy to find, easy to use, easy to understand	2
Clarity	1
concision	1
conciseness	
minimalism	1
Clear, accessible, reflects a good product and organisation.	1
Good communication	1
user-oriented	1
That conveys technically correct information written in correct language and terminology. Also, has to be accessible to end-user.	1
good structure	1
Structure of the document or oral presentation	1
Having great courses in the CTM master ;)	1
interactivity 🤝	1
straightforward and clear	0
meet (unwritten) expectation	0
Adaptability	0
Don't detail a lot of, just what is needed and important	0
Clarity, the ability to be understood easily	0
clarity and accessibility	0
Well established content creation process	0
answering questions	0
consistency	0